



Crusader Sterling
PENSIONS

(A member of Custodian Investment Plc Group)

Quality Policy Statement

This document represents the official QMS – Quality Management Policy for CrusaderSterling Pensions Limited.

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Quality Policy

In line with our corporate vision to be the preferred Pension Fund Administrator with the highest contribution base whilst delivering superior returns, CRUSADERSTERLING PENSIONS LIMITED is committed to consistently providing high quality pension administration services that meet the needs and expectations of our customers.

We are committed to implementing an effective Quality Management System (QMS) in accordance with the requirements of International Standard ISO/IEC 9001:2015.

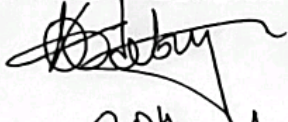
The Company's top management is responsible for leading and maintaining the integrity of the QMS with the provision of resources necessary to ensure its effectiveness. In addition, the Company is committed to complying with all applicable statutory requirements relating to our services.

CRUSADERSTERLING PENSIONS LIMITED ensures that quality objectives are set at corporate and departmental levels. These objectives are reviewed and updated as and when due.

To effectively implement this policy and achieve the desired objectives, the Company requires all employees to contribute to, and be actively engaged in the implementation of the QMS. The Company expects positive participation in audits and QMS performance evaluations, as well as the submissions of reports and suggestions for continuous system improvement.

Name: MR OLUWADUROTIMI ADEBIYI (MD/CEO)

Sign:



Date:

20th August, 2024.